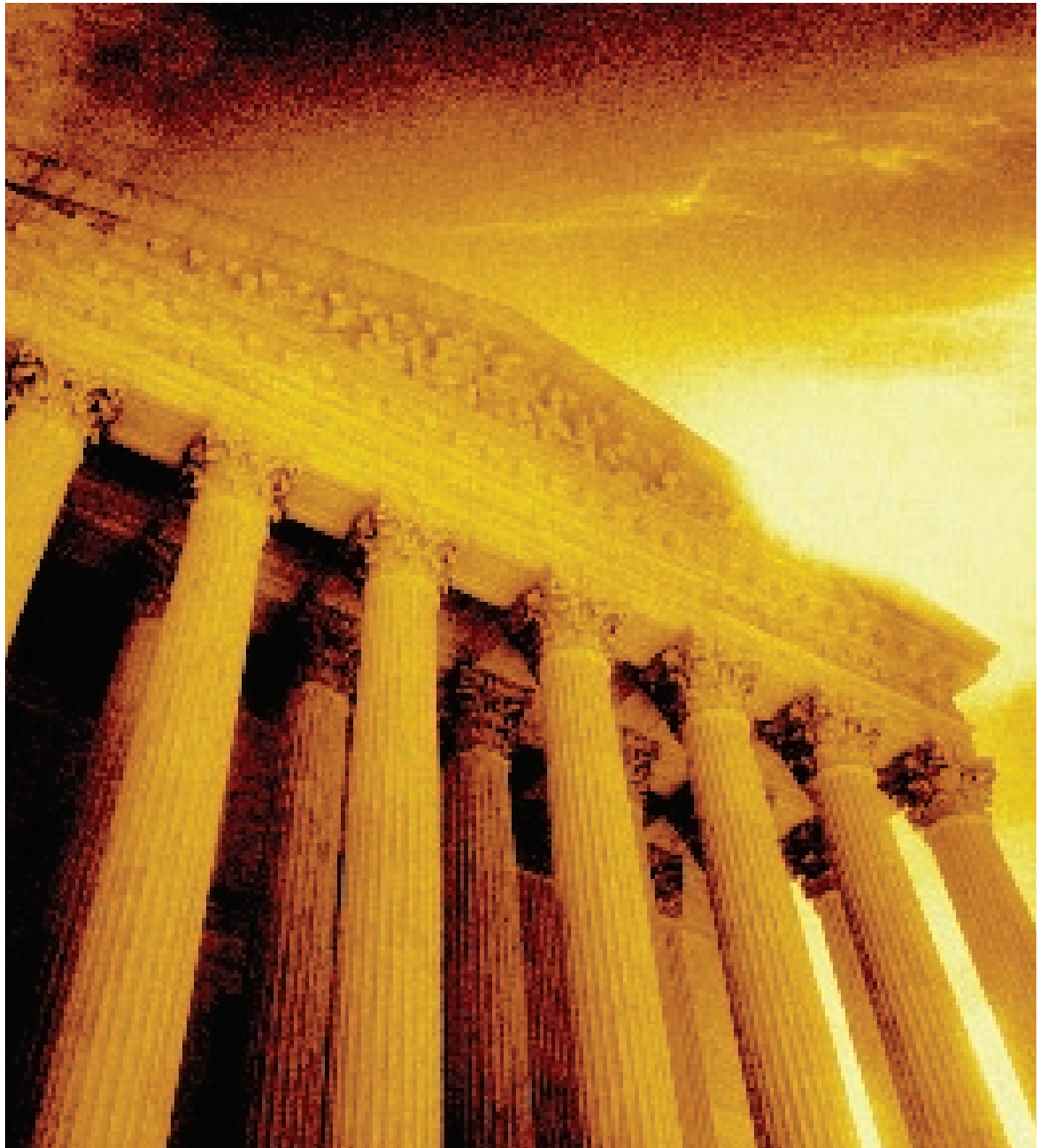


Adobe® Solutions for Government





We know what today's government organizations are up against

Citizens, businesses, and employees expect government organizations to be available and responsive. They count on instant access to services and information, when and how it's convenient for them—any time of day, from the office, from home, on the Web, and even on a mobile device.

Now more than ever, agencies require the information collected in new constituent-friendly systems to be accurate, secure, and fully connected to their e-government initiatives. And this information must work with existing documents, forms, and information management systems, as well as with those of suppliers and partner agencies.

It's time for Adobe solutions. Welcome to the era of efficient electronic government, where you can scale your forms and information workflow to best meet the needs of your constituents, today and in the future.

Adobe solutions for government help you to extend your processes to citizens, businesses, and employees in ways that meet their unique needs while helping you to be more efficient and productive.

Adobe Network Publishing Solutions help people work together more productively and effectively

Improve Government Effectiveness and Reduce Costs

The simplest route to effective e-government

With Adobe solutions, government agencies can meet the challenge of e-government, delivering on its promises of increased constituent satisfaction and lowered cost—without sacrificing the integrity of essential business processes. Adobe solutions address three key components of government information processes:

1. Use of electronic forms to simplify data capture, expand the reach of constituent access, and quickly integrate information into the organization's systems
2. Collaborative creation, revision, and approval of documents
3. Dynamic generation of regulatory documents and citizen-focused information via multiple channels of distribution

Document Process Management

Eliminate costly paper processing while maintaining information integrity and security

To gain the benefits that e-government mandates, it's critical for agencies to replace thousands of paper-based forms with easy-to-use, intelligent online forms. By enabling constituency self-service, agencies can dramatically improve the efficiency and productivity of government workers, eliminate rekeying efforts, and reduce errors in information processing.

Intelligent, intuitive online forms capture data more securely, then automatically select specific information and route it through the appropriate processes—immediately and tightly integrating with other applications.

Adobe solutions work with a variety of back-end platforms and information systems—facilitating collaboration and coordination with other agencies, suppliers, and private organizations. Adobe forms can extract data from documents used in one workflow application and automatically transport the data to other applications that need it. For example, payroll data provided by businesses can be flowed into government tax, labor, and statistical systems.

The results: lower costs, faster integration of data within and across agencies, and improved responsiveness to constituent requests for services.

Document Collaboration

Streamline document exchange, review, and approval

As documents are shared between departments and beyond the agency, paper-based document review and approval processes become more difficult to manage.

Adobe solutions address the need to protect the integrity of document content as it is processed through the workflow using authorized access—yet ensure that the content can be easily reviewed, commented on, approved, and archived.

The U.K. Department of Social Security chose an Adobe solution to validate captured data, improve data accuracy, and eliminate rekeying. As a result, the organization reduced forms processing by four weeks, which enabled the agency to provide better quality data and critical information to its customers more quickly.

Documents can be automatically routed, tracked, and integrated into core applications such as document management systems to manage the full collaboration process.

Document Generation

Gain self-service efficiency while retaining document diversity and compatibility

Agencies want to improve the quality and cost-effective delivery of customer-facing documents by automating their processes. And they want a single solution to facilitate globalization of all content—all without limiting or compromising the rich variety of data (such as text and graphics) that the source documents include.

Adobe solutions for document generation enable you to automatically take information

from enterprise-class and legacy workflow applications and dynamically convert it into the high-quality, customized, personalized, and legally compliant documents you expect.

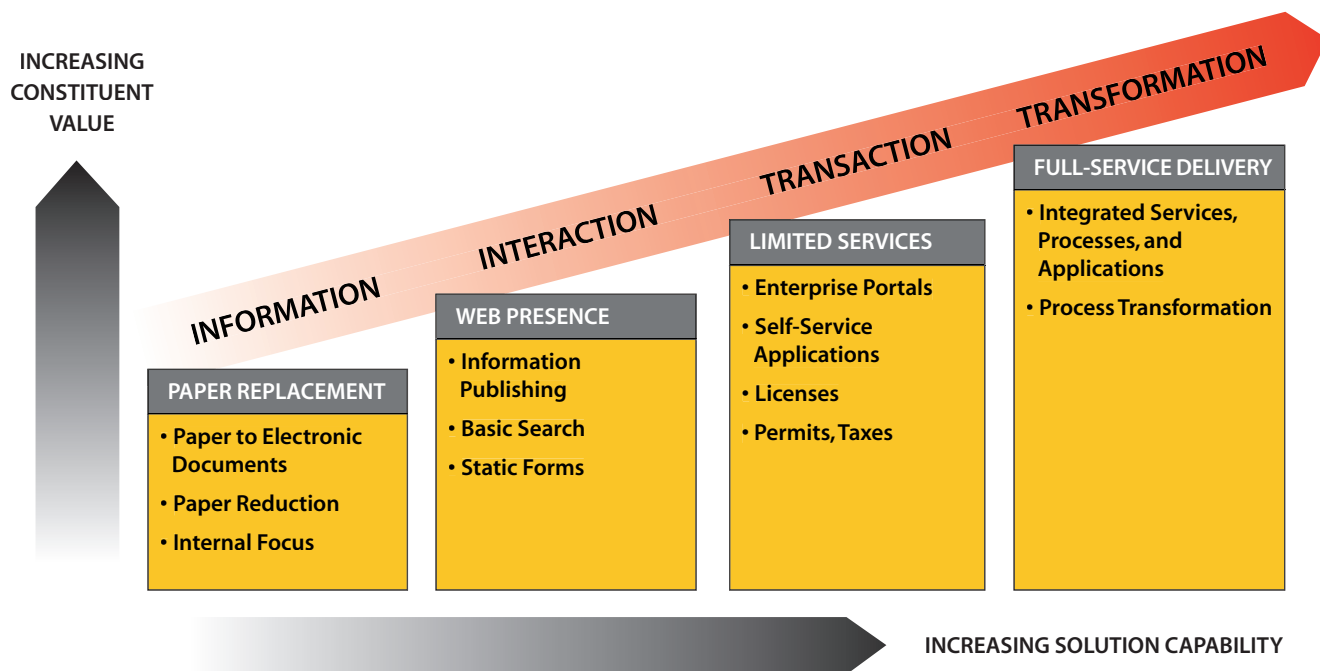
Adobe document-generation technology ensures that government agencies can produce dynamic, compliant, and customized documentation for print, e-mail, fax, or Web delivery using Adobe Portable Document Format (PDF) as the universal foundation. For example, generate a paper copy of a license for a constituent and an exact electronic copy for archiving and for distribution to another department by e-mail, all from the same data. Everyone—constituent, agency, and supplier—gets the information they want in the format that best meets their needs.

Government Solutions Deployments

Adobe is experienced in delivering solutions that can help you solve your government information challenges. Among Adobe's solutions are the following:

Government Online	Self-service solutions using the Web				
	Applying for Services and Benefits	Permits and License Application	Forms Portal Services Enforcement	Job Application	Visa Application
	E-Court Filing and Processing	Change of Address	Business Registration	Compliance Reporting	Correspondence Tracking
Mobile Government	Empowering workers in the field with mobile technology				
	Home Health Services Reporting	Field Inspection	Mobile Law Enforcement	Field Survey	Environmental Reporting
Human Resource Management	Streamlining administrative employee processes				
	Timesheet Recording and Approvals	Recruiting Process	Performance Management	Leave Request and Approval	Personnel Profile Updating
Finance and Administration	Automating internal operations				
	Forms Automation and Management	Travel Request and Approval	Expense Management	Billing and Invoicing	Procurement Approval
Program Administration	Efficient delivery of mission-critical programs				
	Court Document Assembly	Accident Reporting	Benefit Usage Survey	Benefit Processing	Social Insurance Application
	Project Authorization Process	Permit Approval Process	Child Support Enforcement	Grant Processing	Food Services Reporting

Evolving Government Service Delivery



Working in government means you must seek out innovative technology to automate your processes—technology that delivers high value while reducing risk. Adobe solutions provide flexible, cost-effective ways for government organizations to address their most pressing needs for efficiency and round-the-clock service delivery to internal and external audiences. Adobe offers government agencies new opportunities to interact with constituents, increase productivity, and provide

service 24 hours a day, 7 days a week, through multiple channels (Web, print, fax, kiosk, voice, PDA, and more) using a single solution platform.

With Adobe technology, you don't start from scratch. Adobe solutions extend the value of your existing IT investments by working with the legacy CRM, ERP, document management, and forms management systems you already have.

The Kansas Department of Transportation (KDOT) chose a complete Adobe solution to help manage the glut of information related to infrastructure projects. KDOT achieved a return on its investment within 18 months and is now recognized as the state's lead agency for document management and process initiatives.

Adobe solutions have proven e-government success.

Around the globe, government organizations face similar process challenges: the need to interact with thousands, if not millions, of people daily to capture accurate information, collaborate more securely, streamline workflow, and deliver information to constituents quickly. Adobe not only understands these challenges, but it has proven, time-tested solutions to address them as well. Intelligent forms processing and management. Flexible collaboration. Dynamic document generation.

These three integral components of a complete Adobe government solution enable government-wide process improvement. But they can also be implemented in manageable phases to quickly address your most pressing needs. Adobe's professional services team and corporate partners can help you find the right approach based on your unique requirements. Adobe solutions are flexible and grow with you.

Whatever your agency's information workflow challenge, Adobe has the right tool and experience to deliver the right solution. Citizens, businesses, and employees expect government organizations to be available and responsive. With Adobe solutions, government delivers.



Tools for the New Work™

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